

## Warranty Guide

### 5 YEAR UNLIMITED MILEAGE WARRANTY

#### 5-YEAR UNLIMITED MILEAGE FACTORY WARRANTIES

All Mitsubishi vehicles have undergone stringent pre-delivery processes and checks to ensure your vehicle is delivered in pristine condition. From the date of registration, your new vehicle is covered against defects in materials and workmanship for a period of 5 years (unlimited mileage) for passenger cars.

It is strongly advised that you always bring your vehicle to qualified specialist workshops such as Cycle & Carriage for servicing at every 10,000 km or 6 months<sup>^</sup> (whichever comes first). With complete service history records, this also gives you peace of mind that your vehicle warranty will never be comprised.

### 10 YEAR ENGINE WARRANTY

#### CYCLE & CARRIAGE 10-YEAR ENGINE WARRANTY

Starting from 1 June 2014, all Mitsubishi passenger cars (except electric models and commercial vehicles) will come with a 10-year engine warranty\*, subject to a maximum mileage of 200,000 km or 10 years (whichever comes first).

Upon expiry of the vehicle's factory warranty at the end of the 5<sup>th</sup> year from the date of registration, Cycle & Carriage will undertake another 5 years of the vehicle's engine warranty, stretching to a total of 10 years.

Important! To ensure that your vehicle gives you many years of motoring pleasure as well as higher resale potential, you will enjoy a 5-year passenger car warranty, and you are strongly advised to service your car at recommended service intervals at qualified specialist workshops such as Cycle & Carriage Service Centres. On top of that, Cycle & Carriage also offers an unrivalled extended 5-year engine warranty, provided that your car is serviced, maintained and repaired at recommended service intervals at our Service Centres upon expiry of the original 5-year engine warranty provided by the manufacturer.

<sup>^</sup> With usage of fully synthetic engine oil. Terms and conditions apply. Visit [www.offersales.cyclecarriage.com.sg](http://www.offersales.cyclecarriage.com.sg) for more information.

# Warranty Guide

## WHAT IS COVERED UNDER WARRANTY

### Contractual Warranty

Repair or replacement of parts acknowledged as faulty by the Manufacturer, as well as the labour necessary to repair the vehicle. Towing for immobilised vehicle within Singapore is covered.

### Anti-perforation

Up to 3 years for passenger cars from the date of registration, subject to an annual inspection by Cycle & Carriage.

### Battery

1-year or 20,000 km (whichever comes first) from the date of vehicle registration.

### Genuine Parts

All Mitsubishi genuine parts replacement come with a 6 months or 10,000km (whichever comes first) warranty.

### Paintwork

Original bodywork paint or lacquer defect.

### Accessories

Accessories fitted locally such as audio, in-car camera, reverse sensor and GPS system are covered under warranty for 12 months. Leather seats are covered under warranty for 3 years against Manufacturer's defects only.

## WHAT IS NOT COVERED UNDER WARRANTY

### Consumables

Consumables are normal maintenance items which require periodic replacement from motoring wear and tear. They include:

- All types of lubricants and fluids
- Refrigerants

### Wear-and-tear Items

Wear-and-tear items require periodic inspections, adjustment and/or replacement at certain mileage. They include parts such as but are not limited to:

- Air cleaner element
- Brake pads & brake discs
- Brushes of various types of motors
- Bushings
- Clutch disc & clutch cover
- De-colouration, fading & deformation of leather & other trims
- De-colouration, fading, flawing, rusting, etc. of paint coat
- Drive belts
- Fuel filter
- Fuses
- Injection nozzles
- Lamp bulbs
- Oil filter
- Oil seal
- Remote key battery
- Rubber parts
- Spark plugs (Gasoline) & glow plugs (Diesel)
- Tubes or hoses
- Tyres
- Various types of gaskets (except cylinder head gasket)
- Wiper blade (including rubber)

Incidental or consequential costs, such as loss of use, personal effects or income, are also not covered.



### WARRANTY CONDITIONS

- Maintenance and repairs on your vehicle in Singapore must be carried out in accordance with the instructions laid down by Mitsubishi Motors Corporation (the Manufacturer). Such operations are to be performed by qualified specialist workshops such as Cycle & Carriage.
- Failure to comply with the recommended maintenance schedule may invalidate this vehicle warranty. You must provide proof of maintenance records, invoices, etc.
- Your vehicle warranty does not cover damages or malfunctions caused directly or indirectly by:
  1. Use of vehicle for motorsport, races, rallies or resultant accidents.
  2. Alteration to the original specifications or installation of experimental equipment which are neither provided for nor authorised by the Manufacturer or Cycle & Carriage.
  3. Use of non-genuine parts.
  4. Natural/environmental causes.
  5. War, invasion, act of foreign enemy, hostilities (whether declared as a war or not), civil war, rebellion, revolution, riots, etc.
  6. Vandalism.
  7. Glass damage, if it is not clearly proven that this is due to manufacturing or installation errors.
  8. Any modifications to the vehicle's system and components, bodywork alterations or accessories fitted to the vehicle after its manufacture, that were not carried out by Cycle & Carriage.
  9. Exceeding permitted axle loads.
- 10. Maintenance and/or repairs not performed in accordance with Mitsubishi Motors Corporation (the manufacturer) specified procedures or otherwise improperly performed by non-qualified specialist workshops.
- 11. Your warranty may become invalid if you continue to drive when a fault becomes apparent. Please refer to owner's manual.

