

Why is the type of engine oil used important?

Using the correct oil keeps your engine running smoothly.

Primarily, oil stops the metal surfaces in your engine from grinding together and wearing by creating a separating oil film between them. The oil also disperses heat and reduces wear, hence protecting the engine.

On top of this, good engine oil prevents dirt build-up and deposits by keeping them in suspension. It can also protect against sludge and fights oxidation, minimising corrosion of your engine.

INSIST ON SHELL HELIX ULTRA WITH PUREPLUS TECHNOLOGY

New Shell Helix Ultra is formulated with exclusive Shell PurePlus Technology, a leading edge gas-to-liquid process that converts natural gas into crystal clear base oil. The base oil is 99.5% pure and contains no impurities, which helps to deliver ultimate cleansing effect and maximum performance in maintaining fuel economy.

The unique combination of Shell PurePlus Technology with Active Cleansing Technology enables Shell Helix Ultra to deliver even higher levels of cleansing and protection, making it the most advanced engine oil ever.

Special Features Customer Benefits

Enhanced Viscosity

- Faster oil flow for quicker engine warm-up
- Easier starting in cold weather
- Maintain oil's performance in extreme temperatures
- Fuel economy up to 3%**
- Improved piston cleanliness*

Reduced Oil Consumption

- Reduced oil consumption compared to conventional group II and III base oils, due to low-volatility oils

* Compared to conventional Group II and Group III base oils in sequence IIG oxidation and piston deposit test

** Based on the M111 FE test compared with the industry reference oil. Fuel economy varies from 1.7% to 3% depending on the different vehicle types and the applied engine oil (e.g. up to 3% fuel economy with Shell Helix Ultra Professional AF 5W-30)



Guarantees and Warranties

All Mitsubishi genuine parts replacement and repair come with a 2-year or 40,000 km warranty, whichever comes first. Genuine parts always come with warranty, unlike non-genuine parts.

It is strongly advised that you always bring your vehicle to qualified specialist workshops such as Cycle & Carriage for servicing at recommended service intervals - every 6 months or 10,000 km, whichever comes first. We use Shell Helix Ultra 5W-40 fully synthetic engine oil with PurePlus Technology.

With complete service history records, this also gives you peace of mind that your vehicle warranty will never be compromised.



Authorised Service Centres

CENTRAL

20 Leng Kee Road S(159094)
Tel: 6470 8688

WEST

209 Pandan Gardens S(609339)
Tel: 6568 4555

NORTHEAST

600 Sin Ming Avenue S(575733)
Tel: 6932 8000

EAST

330 Ubi Road 3 S(408650)
Tel: 6746 1000

Body & Paint Centre

209 Pandan Gardens
Cycle & Carriage Auto Hub, S(609339)
Tel: 6568 4501

Customer Assistance: 6471 9111

Email: CustomerAssistanceCentre@cyclecarriage.com.sg

24/7 Roadside Assistance: 6475 9500

For more information on aftersales services and hassle-free booking, please log on to www.aftersales.cyclecarriage.com.sg



Exceptional Journeys

Diamond Care Service Plan



Printed in October 2018

Diamond Care Service Plan

Designed to offer you peace of mind with savings in tow, the 2-year Diamond Care Service Plan provides 4 comprehensive scheduled servicing for your car. You can be assured of professional quality maintenance by technical experts using only the latest recommended diagnostic tools and Mitsubishi genuine parts for your car, to ensure the most optimal driving performance and comfort.

Diamond Care Service Plan makes it more cost effective for you to maintain your car in the long run and enhances the resale value of your vehicle.

Sign up now to enjoy exclusive benefits and privileges:

- 20% savings on servicing cost
- 15% discount on additional Mitsubishi parts purchase^{^^}
- Complimentary 24/7 Roadside Assistance[^]
- Complimentary Annual Pre-Holiday Inspection
- Free unlimited tyre patching
- And many more!

Model	Service Menu Price (2x Lubrication + 1x Maintenance + 1x Major)	2-year Diamond Care Service Plan Price
Attrage/Space Star	\$1,411	\$1,128
Colt/Colt Plus/ Colt Version R (Turbo)	\$1,411 - \$1,476	\$1,128 - \$1,180
Lancer EX/Lancer GLX	\$1,408 - \$1,511	\$1,126 - \$1,208
ASX	\$1,511 - \$1,601	\$1,208 - \$1,280
Eclipse Cross	\$1,575	\$1,260
Delica/Grandis	\$1,511 - \$1,524	\$1,208 - \$1,219
Outlander	\$1,538 - \$1,701	\$1,231 - \$1,360

Prices shown are inclusive of 7% GST and are subject to change without prior notice. Terms and conditions apply.

You can also enjoy 0% instalment payment plan (12 months) for payments \$500 & above.

▲ IMPORTANT

Service must be done in accordance to Cycle & Carriage recommended scheduled service interval. Other parts replacement and repairs not included in the plan will be charged separately.

Notes:

[^]Only breakdown attendance fee and towing charges within Singapore are covered. Not including tyre change and accident cases. All other fees and charges incurred are payable by customer.

^{^^}Valid only for replacement of parts at Mitsubishi Authorised Service Centres. Discount privileges are not to be used in conjunction with other promotions.



The 2-year Diamond Care Service Plan comprises of 4 scheduled servicing visits for every 6 months or 10,000 km intervals, whichever comes first. The service scope at each visit will follow either Lubrication, Maintenance or Major, depending on the mileage.

- **Lubrication (Service A):** 1,000/10,000/30,000/50,000/70,000/90,000/110,000/130,000/150,000/170,000/190,000 km
- **Maintenance (Service B):** 20,000/60,000/100,000/140,000/180,000 km
- **Major (Service C):** 40,000/80,000/120,000/160,000/200,000 km

LUBRICANT/FLUID REPLACEMENT

Shell Helix Ultra 5W-40 Fully Synthetic Engine Oil with PurePlus Technology

Brake Fluid

Clutch Fluid*

Transmission Fluid

Axle, Transfer Case & Differential Fluid*

Engine Coolant

PARTS REPLACEMENT

Engine Oil Filter

Drain Plug Washer

Air Con Filter**

Engine Air Filter

Spark Plugs**

INSPECT & TOP-UP/ADJUSTMENT

Transmission
(Condition/Fluid Level)

	Lubrication (Service A)	Maintenance (Service B)	Major (Service C)
Shell Helix Ultra 5W-40 Fully Synthetic Engine Oil with PurePlus Technology	✓	✓	✓
Brake Fluid			✓
Clutch Fluid*			✓
Transmission Fluid			✓
Axle, Transfer Case & Differential Fluid*			✓
Engine Coolant			✓
Engine Oil Filter	✓	✓	✓
Drain Plug Washer	✓	✓	✓
Air Con Filter**		✓	✓
Engine Air Filter		✓	✓
Spark Plugs**			✓
Transmission (Condition/Fluid Level)	✓	✓	✓

	Lubrication (Service A)	Maintenance (Service B)	Major (Service C)
Brake Fluid (Condition/Fluid Level)	✓	✓	✓
Coolant Reservoir (Condition/Fluid Level)	✓	✓	✓
Power Steering (Condition/Fluid Level)*	✓	✓	✓
Tyre Condition & Pressure	✓	✓	✓
Vehicle Battery & Electrolyte Level	✓	✓	✓
Cooling System & Hoses	✓	✓	✓
Drive Belt	✓	✓	✓
Operation of Horn	✓	✓	✓
All Vehicle Lightings	✓	✓	✓
All Engine & Transmission Mountings Condition	✓	✓	✓
Windshield Washer & Wiper Operation (Front/Rear)	✓	✓	✓
Fuel Tank, Hoses & Pipe Lines for Leak	✓	✓	✓
Front & Rear Brake Pads/ Shoes Thickness	✓	✓	✓
Electronic System Check using Mitsubishi Multi-use Tester (MUTIII)	✓	✓	✓
Reset Maintenance Indicator*	✓	✓	✓
Exhaust System	✓	✓	✓
Drive Axle Boots & CV Joints	✓	✓	✓
Check for any Oil/Fluid Leaks	✓	✓	✓
Tyre Rotation and Balancing**	✓	✓	✓
Brakes System		✓	✓
Clutch System*		✓	✓
Steering System & Linkages		✓	✓
Suspension System		✓	✓
Clean & Lubricate all Brakes		✓	✓

*If applicable

**Separate Order

- Tyre Rotation and Balancing (recommended at every 5,000 km)
- Spark Plug (every 40,000 km or 100,000 km)
- Air Con Filter (upon recommendation)

TERMS & CONDITIONS

DIAMOND CARE SERVICE PLAN (For passenger cars only)

General Terms and Conditions

1. Diamond Care Service Plan and any accompanied benefits and privileges shall be valid for a period of two (2) years or 40,000 km in mileage, whichever comes first, effective from the date of first utilisation of the Diamond Care Service Plan for any Mitsubishi vehicles provided that:

- A) The Mitsubishi vehicle was purchased from Cycle & Carriage Automotive Pte Ltd ("Cycle & Carriage") or Cycle & Carriage Fulco Motor Dealer Pte Ltd.
B) Cycle & Carriage has received full payment for the Diamond Care Service Plan purchased for the vehicle.

2. The service scope of Diamond Care Service Plans shall only cover two (2) Lubrication Service, one (1) Maintenance Service and one (1) Major Service, excluding any other optional items, in accordance with the Cycle & Carriage Mitsubishi Service Menu.

3. Any payment received for Diamond Care Service Plan is only refundable in the event of a change in vehicle ownership or the vehicle is deregistered. The amount refunded will be based on the remaining unutilised service visits, including 7% GST. Any amount paid using service credits for Diamond Care Service Plan is strictly non-refundable. The Diamond Care Service Plan shall not be transferable under any circumstances whatsoever. An administrative fee of \$50 will be charged to process the refund request.

4. Price of Diamond Care Service Plan shall only cover the services and maintenance under the Diamond Care Service Plan (as amended from time to time) and the cost and charges incurred for any other parts replacement or additional service or repair work performed on the vehicle shall be charged to and payable by the customer separately.

5. All services and maintenance to be performed by Cycle & Carriage under the Diamond Care Service Plan shall be in accordance to the manufacturer's requirements, specifications and schedules. The customer must ensure that the vehicle is sent to Cycle & Carriage Mitsubishi Authorised Service Centres for regular servicing and maintenance under the Diamond Care Service Plan at the prescribed servicing intervals of every 6 months or 10,000 km, whichever comes first. The scope of work and parts replacement for the vehicle shall vary from one (1) Diamond Care Service Plan to another.

6. Cycle & Carriage reserves the right to terminate the Diamond Care Service Plan for any vehicle, with immediate effect by written notice to the customer without any refund of payment to the customer in the event of one or all of the following:

- A) Where the customer neglects or does not adhere to or comply with the prescribed servicing intervals stipulated for the vehicle, whether or not this leads to any deterioration or affects the vehicle's operating condition in any way whatsoever; and/or
B) Where Cycle & Carriage discovers that the customer has, directly or indirectly, misrepresented to Cycle & Carriage about the condition of the vehicle and/or the vehicle components and/or the vehicle had at any time during the Diamond Care Service Plan or prior thereto from the date of purchase of the vehicle, been serviced or repaired by any service centres other than Cycle & Carriage Mitsubishi Authorised Service Centres.

7. 15% discount on Mitsubishi parts is only valid for parts replacement carried out at Cycle & Carriage Mitsubishi Authorised Service Centres and is not valid for batteries and accessories (e.g. tyres, rims, radio, body kit, upholstery, etc), body & paint work (e.g. accident/insurance repair, body work and respray job), merchandise and other promotional items and packages.

8. Complimentary 24/7 Roadside Assistance under Diamond Care Service Plan shall only cover the cost of breakdown attendance fee and towing charges within Singapore. Not including tyre change and accident cases. All other fees and charges incurred shall be payable by the customer.

9. Complimentary Pre-Holiday Inspection is valid once a year to be carried out at Cycle & Carriage Mitsubishi Authorised Service Centre, and is strictly non-refundable nor transferable.

10. Free unlimited tyre patching is available during the validity period of Diamond Care Service Plan.

Any termination hereunder shall be without prejudice to the other rights or remedies that Cycle & Carriage may have, at law or under the agreement, prior to or consequent upon such termination.